



Brand: Tough Dog

Supplier: EURO4X4PARTS

Euro4x4parts SAS, whose registered office is located at 4600 route de Bayonne, lieu-dit Bellehourcq, 40390 Sainte-Marie-de-Gosse, France, registered with the Dax Trade and Companies Register under number Dax B 901996603, telephone: +33 (0)5 59 45 11 44

## 1. Purpose of the Warranty

EURO4X4PARTS undertakes, at its sole discretion, **to refund or replace free of charge** any component of a **Tough Dog** suspension kit (hereinafter referred to as “the PRODUCT”) found to be defective under this warranty, subject to the terms, conditions, restrictions, and exclusions set out below.

This commercial warranty is **included in the purchase price of the PRODUCT**.

## 2. Mandatory Registration

To benefit from the **Tough Dog** warranty, **the purchaser must register their purchase** within a reasonable time after the purchase date via the following link:

 [Tough Dog-Euro4x4parts Registration Form](#)

Failure to register renders the **warranty void**.

## 3. Warranty Territory

This warranty is valid within **France (including overseas departments and territories)** and the **European Union**.

It does not apply if the PRODUCT was purchased from a seller located outside this territory.

## 4. Warranty Scope and Duration

| Component Type                   | Warranty Period | Mileage Limit     |
|----------------------------------|-----------------|-------------------|
| Tough Dog leaf springs and coils | 10 years        | Unlimited mileage |
| Tough Dog shock absorbers        | 3 years         | 60,000 km         |

The warranty period **begins on the date of purchase** shown on the invoice.

It **will not be extended** in case of repair, replacement, or immobilisation of the PRODUCT.

## 5. Restrictions and Exclusions

The **Tough Dog** warranty **does not cover**:

- Normal wear and tear resulting from proper use.
- PRODUCTS used in **competition, rally, raid, or similar** activities.
- PRODUCTS with **altered, removed, or illegible serial numbers**.
- Defects resulting from **incorrect installation, improper maintenance, defective storage**, or failure to follow **Tough Dog's** instructions.
- Damage caused by **accident, impact, corrosion, overloading**, or any external cause.
- PRODUCTS that have been **modified, altered, or used with incompatible components**.
- Labour, transport, shipping, or removal/refitting costs.

## 6. Claim Procedure

All warranty claims must be submitted to:

**EURO4X4PARTS**  
4600 route de Bayonne  
40390 Sainte-Marie-de-Gosse  
France

The claim file must include:

- Proof of purchase (invoice)
- A clear photograph of the PRODUCT and the observed defect
- A detailed description of the issue

The PRODUCT must be returned to **EURO4X4PARTS in appropriate packaging**.

In the event of replacement, **EURO4X4PARTS becomes the owner of the defective PRODUCT**.

## 7. Reminder of Applicable Legislation

This commercial warranty is provided in addition to, and does not replace, the **legal warranties** provided by law:

- **Legal Warranty of Conformity** (Articles L.217-1 to L.217-32 of the French Consumer Code):  
Valid for 2 years from delivery. It allows the consumer to obtain repair or replacement of a non-conforming product free of charge.
- **Warranty Against Hidden Defects** (Articles 1641 to 1649 of the French Civil Code):  
Valid for 2 years from discovery of the defect. It allows a refund or price reduction if the product is rendered unfit for its intended use.

## 8. Limitation of Liability

EURO4X4PARTS' liability under this warranty is strictly limited to the **replacement or refund of the defective PRODUCT**.

No other compensation (including indirect damages, vehicle downtime, loss of income, etc.) may be claimed.